Bluetooth

Turn on your cellphone, turn on your car unit .

Go to phone source, is there a message “No connection”?

YES → PHONE: set bluetooth and visibility “on”.

CAR UNIT: Go to “phone” source, Press “**menu**” - “**function**” - “**Set phone 1**” - “**Register phone**”.

CODE: “1111”

Is there a connection made between cellphone and car unit?

NO → CAR UNIT: Go to “phone” source, Press “**menu**” - “**function**” - “**Set phone 1**” - “**Connection open**”

PHONE: Set bluetooth “on” and search for devices.

CODE: “1111”

Is there a connection made between cellphone and car unit?

NO → Go to “**menu**” - “**function**” - “**Set phone 1 - 6**" “ **Delete phone**”. Remove the front and press reset button for 3 seconds.

In your cellphone, remove al known bluetooth devices from the memory.

YES → I’ve already done this!

YES → - Check the bluetooth compatibility list. (pioneer-eur.com)

- Check the cellphone manual.

NO → PHONE: set bluetooth and visibility “on”.

YES → On an incomming call, I can answer using the car unit.

NO → Check headset and privacy settings in your cellphone.

Go to “**menu**” - “**function**” - “**Refuse calls**”. Set this to “off”.

Do you get incoming calls on the car unit now?

NO → Go to “**menu**” - “**function**” - “**Disconnect phone**”.

YES → Problem solved

YES → Is the sound quality during a phonecall OK?

NO → People can understand me clearly?

NO → Park the car, close windows and shut off the engine. OK now?

NO → Try with an other microphone (if available). Ok now?

NO → Go to the menu and turn off “echo canceling”. OK now?

YES → Problem solved

NO → Contact your nearest ASC.

CC: 1
SC: 543

YES → Is the sound quality during a phonecall OK?

YES → I understand the people that call me clearly.

NO → Answer a call with phone instead of the car unit. OK now?

YES → Network reception could be bad. Or cellphone (caller/ called) could have a defect.

YES → Park the car, close windows and shut off the engine. OK now?

YES → Your microphone is placed in a noisy/ windy place. Try setting the microphone elsewhere. Prefereably on the steering column.

YES → Try with an other microphone (if available). Ok now?

YES → Replace the microphone. Be carefull not to damage the cable while placing it in the car. Don’t pull the cable through the dashboard with excessive force.

YES → Answer a call with phone instead of the car unit. OK now?

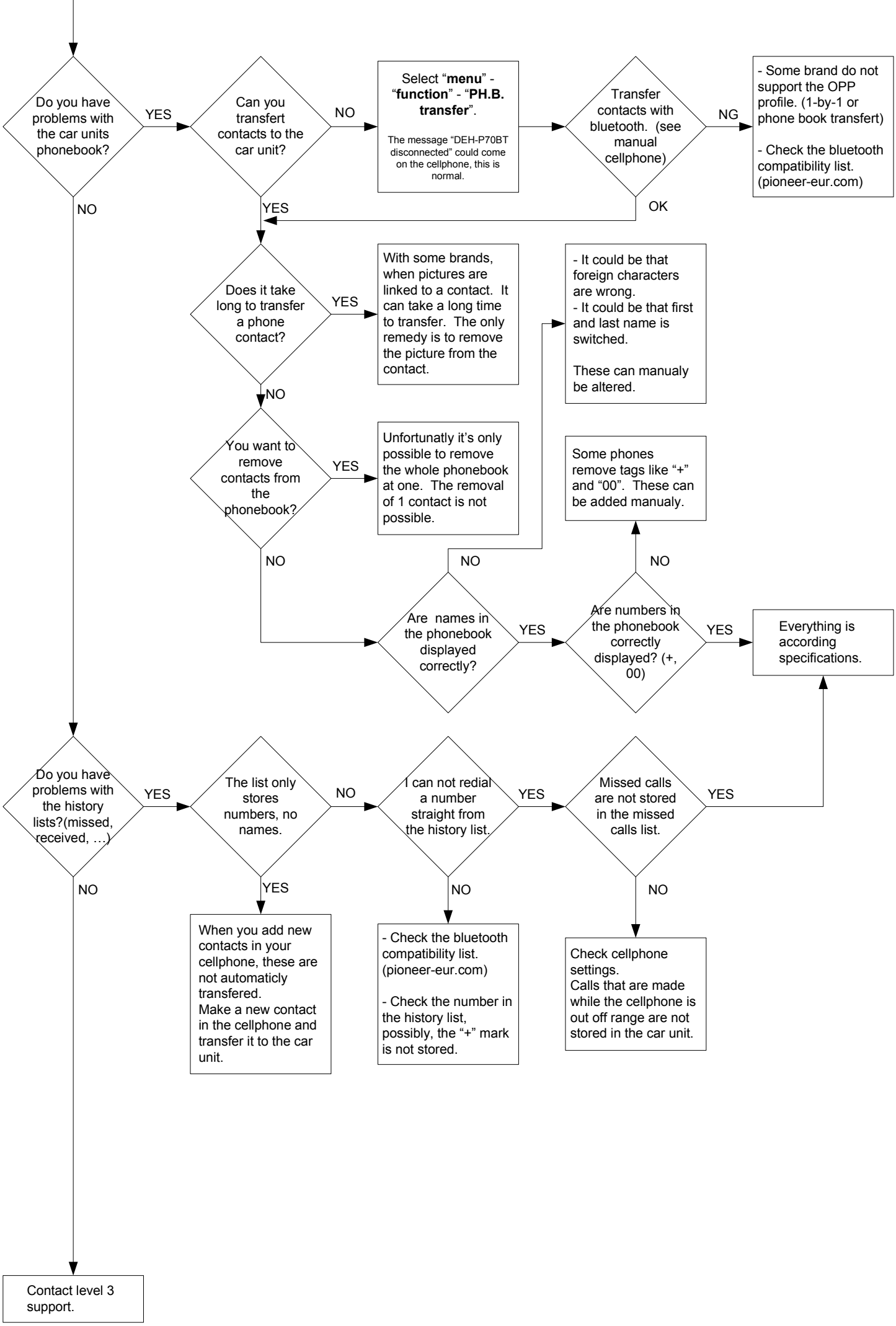
YES → During a call, adjust the volume to a desired level, does this help?

NO → Contact your nearest ASC.

CC: 1
SC: 543

YES → Problem Solved

NO → Network reception could be bad. Or cellphone (caller/ called) could have a defect.


Do you have problems with the car units phonebook?
YES
NO
Can you transfert contacts to the car unit?
NO
YES
Select "menu" - "function" - "PH.B. transfer".
The message "DEH-P70BT disconnected" could come on the cellphone, this is normal.
Transfer contacts with bluetooth. (see manual cellphone)
NG
OK
- Some brand do not support the OPP profile. (1-by-1 or phone book transfert)
- Check the bluetooth compatibility list. (pioneer-eur.com)
Does it take long to transfer a phone contact?
YES
NO
With some brands, when pictures are linked to a contact. It can take a long time to transfer. The only remedy is to remove the picture from the contact.
You want to remove contacts from the phonebook?
YES
NO
Unfortunatly it's only possible to remove the whole phonebook at one. The removal of 1 contact is not possible.
- It could be that foreign characters are wrong.
- It could be that first and last name is switched.
These can manualy be altered.
Some phones remove tags like "+" and "00". These can be added manualy.
Are names in the phonebook displayed correctly?
YES
NO
Are numbers in the phonebook correctly displayed? (+, 00)
YES
NO
Everything is according specifications.
Do you have problems with the history lists?(missed, received, …)
YES
NO
The list only stores numbers, no names.
NO
YES
When you add new contacts in your cellphone, these are not automaticly transfered.
Make a new contact in the cellphone and transfer it to the car unit.
I can not redial a number straight from the history list.
YES
NO
- Check the bluetooth compatibility list. (pioneer-eur.com)
- Check the number in the history list, possibly, the "+" mark is not stored.
Missed calls are not stored in the missed calls list.
YES
NO
Check cellphone settings.
Calls that are made while the cellphone is out off range are not stored in the car unit.
Contact level 3 support.